



Croatian Folklore Ensemble - Croatoan
Hrvatski folklorni ansambl - Croatoan

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Instrument Rental Program Pilot Project

The Croatian Folklore Ensemble “Croatoan” Ottawa is excited to announce the start of our new tamburica rental program. The ensemble owns an extensive inventory of instruments. The purpose of this program is to provide authentic instruments to individuals in the National Capital Region who aren’t able to commit to our regular classes or may want to learn at their own pace. The program’s aim is to instill a love for tamburica music in new players and encourage them to continue their learning by registering for regular classes; to make use of instruments that would otherwise be in storage.

As this is the first time the ensemble is running such a program, we have decided to run a pilot project during the summer of 2022.

How it works

To rent an instrument, the renter pays a one-time refundable deposit and either a monthly or a yearly rental fee. The rental fee is non-refundable. Renters are provided with a “Quick Start Guide” to owning a tambura. This includes care instructions, a few basic lessons, and a couple of beginner songs to practice. When the rental period ends, the instrument is returned and inspected by Croatoan.

Croatoan is responsible for providing the instrument, a protective carrying case, and replacement strings when necessary. Participants in this program are responsible for paying their rental fees, caring for the instrument, and returning it promptly at the end of the rental period.

If this program interests you, please complete the rental application below and return it to rentals@croatoan.ca. We will be in contact with you shortly to complete the application.



TAMBURA RENTAL CONTRACT

Renter's first name:	Renter's last name:
Renter's parent/guardian's first name: (If renter is under 18 years of age)	Renter's parent/guardian's last name: (If renter is under 18 years of age)
Mailing Address:	
Telephone #:	Email address:
To be completed by Croatoan:	
Rental period (start DD/MM/YY – end DD/MM/YY):	
Type of instrument:	Instrument tag #:
Condition of instrument upon rental (description):	
Condition of instrument upon return (description):	

PAYMENT SCHEDULE

Monthly Rental:	\$10.00	x		Month(s)	=	
Yearly Rental:	\$80.00	x		Year(s)	=	

Deposit:	Prim		\$150.00	=	
	Brač		\$220.00	=	
	Bugarija		\$300.00	=	

TOTAL DUE AT SIGNING	=	
TOTAL MONTHLY FEE	=	

Paid by:	Cash	
	Cheque	
	Debit/Credit	
	e-Transfer	

Monthly fees due by the 1st day of each month.

RENTAL PROGRAM TERMS AND CONDITIONS

Damage and Replacement

- Croatoan will inspect the instrument and case upon return.
- If the instrument is damaged but repairable, the deposit will be withheld.
- If the instrument is irreparable, the deposit will be withheld, and the renter may owe the balance for replacing the instrument.
 - o Replacement costs (minus deposit) are:
 - Prim: \$300
 - Brač: \$430
 - Bugarija: \$600
 - o Costs may be increased depending on the actual costs at the time of replacement.
- If the case is irreparable, the renter is responsible for its replacement.
 - o Replacement cost is \$50.
- Normal 'wear and tear' is not considered damage.
- As the provider of instruments and cases, Croatoan has the sole discretion to determine whether an instrument and/or case is damaged and the extent of the damage.

Early/Late Returns, Unreturned Instruments

- The instrument may be returned at any time. However, refunds will not be issued for unused time. Rental payments will not be prorated.
- Late returns may be subject to a monthly fee, starting on the first day (1-30 days after rental due = \$10; 31-60 days = \$20, etc.).
- Instruments not returned six or more months after the rental period ends may be deemed "lost" and the renter may be required to pay the full replacement cost.
- Croatoan may require the instrument be returned in situations where the instrument is needed for the delivery of our regular tambura classes. In this instance, the renter will be refunded the balance of unused time for the rental.

Extending Rentals

- Renters may apply to have their agreement extended after its original end date
- Croatoan has the right to deny rental agreement extensions for any reason.
- Instruments must be inspected before a rental extension is granted.

Croatoan's Responsibilities

- To provide replacement strings at no extra charge for the duration of the rental period.
 - o Replacement strings will not be provided if Croatoan determines the damage was caused purposefully.
- To provide an appropriate carrying case for each instrument.
- To provide support to the renter (answer questions, etc.).
- To notify the renter if these terms and conditions change.

Renter's Responsibilities

- To ensure proper care and maintenance of the instrument and case
- To alert Croatoan immediately of any damages or abnormalities with the instrument or case
- To return the instrument and case in excellent condition and in a timely manner at the end of the rental period.
- To pay, in full and in a timely manner, the replacement cost of instruments or cases deemed unrepairable.

By signing this agreement, the renter understands the terms, conditions, and payment schedule and agrees to abide by them. The renter also accepts that these terms and conditions may be changed at any time. Croatoan agrees to uphold its responsibilities to the renter as outlined above.

Full Name of Renter

Signature

Date

Full Name of Croatoan Representative

Signature

Date

FAQs

Q: Why is there a deposit?

A: Instruments that are rented to registered participants in a class are inspected by the teacher on a weekly basis. This is not the case for those who participate in this program. To minimize the risk of damage when the instrument is rented for long periods of time without regular inspections, a deposit is required.

Q: What is the deposit based on?

A: The deposit is 1/3 (one-third) the full replacement cost. A *prim* costs \$450 to replace, a *brač* costs \$650, and a *bugarija* \$900.

Q: Is the deposit refundable?

A: The deposit will be refunded in full upon returning the instrument in acceptable condition.

Q: Why does Croatoan have the right to deny extending rental agreements, or to require the instrument be returned prior to the end of the rental period?

A: Croatoan's priority is to ensure that there are enough instruments available to students registered in regular classes. If there are not enough instruments in the inventory, Croatoan may decide to deny a renter's request to extend their rental and/or require the renter return the instrument early. In this case, rental fees will be refunded.